

Compendium of Accredited Programs

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Design

At Herman Miller, we believe great design is intuitive, healthful, sometimes playful, and always in style. Our design-focused CEU offerings include an extensive curriculum devoted to healthcare issues, learning environments, and the impact of nature on interior design.

Herman Miller offers the following design-focused CEU presentations and self-studies:

Caring for Caregivers: Process and Facility Redesign

Format: Presentation

Description: This course provides a working knowledge of how operational efficiencies and good design can have a positive impact on staff, and how creating safe, efficient and healing environments can be utilized as a tool for staff recruitment and retention.

CEU Values:	<u>IDCEC</u>	Continuing Education Units (CEU)	0.1
		Course #	5322
	<u>AIA</u>	Learning Units (LU)	1.0
		Program #	CARECG
		Provider #	J308
		HSW	Yes
	<u>IFMA</u>	CFM/FMP Maintenance Points (CFM/FMP)	1.0

Function to Form

Format: Presentation

Description: This course helps attendees learn how to create spaces that enrich teaching and learning. It also examines early methods of assessing the power of space, and defines opportunities to drive change.

CEU Values:	<u>IDCEC</u>	Continuing Education Units (CEU)	0.1
		Course #	5137
	<u>AIA</u>	Learning Units (LU)	1.0
		Program #	F2FORM
		Provider #	J308
		HSW	No
	<u>IFMA</u>	CFM/FMP Maintenance Points (CFM/FMP)	1.0

The Future of Learning

Format: Presentation

Description: This course helps participants gain perspective on possible futures of learning as a guide to thinking more broadly about project work and key strategic decisions that are underway.

CEU Values:	<u>IDCEC</u>	Continuing Education Units (CEU)	0.1
		Course #	5296
		HSW	Welfare
	<u>AIA</u>	Learning Units (LU)	1.5
		Program #	FTRLRN
		Provider #	J308
		HSW	No
	<u>IFMA</u>	CFM/FMP Maintenance Points (CFM/FMP)	1.5

Healthcare Architecture and Design: Ambulatory Facilities Program

Format: Presentation

Description: This course focuses on tomorrow's healthcare provider, Ambulatory Care, and changes in technology, reimbursement, and different practice models that have impacted its facility design issues.

CEU Values:	<u>IDCEC</u>	Continuing Education Units (CEU)	Not approved for IDCEC CEUs
	<u>AIA</u>	Learning Units (LU)	2.0
		Program #	000280
		Provider #	J308
		HSW	Yes
	<u>IFMA</u>	CFM/FMP Maintenance Points (CFM/FMP)	Not approved for IFMA CFM/FMP Points

Healthcare Architecture and Design: Clinical Laboratory Department

Format:	Presentation	
Description:	This course highlights the functional and planning aspects of the Clinical Laboratory. It also addresses new technology, sanitation issues, materials handling and future trends.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	Not approved for IDCEC CEUs
	<u>AIA</u> Learning Units (LU)	2.0
	Program #	000250
	Provider #	J308
	HSW	Yes
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	Not approved for IFMA CFM/FMP Points

Healthcare Architecture and Design: Department of Surgical Services

Format:	Presentation	
Description:	This course highlights the functional and planning aspects of the Surgery Department environment to help architects, designers, and facility managers understand related design issues.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	Not approved for IDCEC CEUs
	<u>AIA</u> Learning Units (LU)	2.0
	Program #	000240
	Provider #	J308
	HSW	Yes
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	Not approved for IFMA CFM/FMP Points

Healthcare Architecture and Design: Emergency Department Program

Format:	Presentation	
Description:	This course provides an overview of the current state of the Emergency Department, with descriptions of ED spaces, changes underway, and factors influencing these changes.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	4873
	<u>AIA</u> Learning Units (LU)	2.0
	Program #	000230
	Provider #	J308
	HSW	Yes
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.5

Healthcare Architecture and Design: Endoscopy Department Program

Format:	Presentation	
Description:	This course addresses the technology, infection control and the various settings where endoscopic procedures may be performed and how this impacts facility design.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	Not approved for IDCEC CEUs
	<u>AIA</u> Learning Units (LU)	2.0
	Program #	000272
	Provider #	J308
	HSW	Yes
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	Not approved for IFMA CFM/FMP Points

Healthcare Architecture and Design: In-Patient Care Units Program

Format:	Presentation	
Description:	This course discusses the issues facing the current acute patient care environment, and illustrates how the clinical process impacts the built environment.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	4874
	<u>AIA</u> Learning Units (LU)	2.0
	Program #	000210
	Provider #	J308
	HSW	Yes
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.5

Healthcare Architecture and Design: Pharmacy Department Program

Format:	Presentation	
Description:	This course highlights the functional and planning aspects of the Pharmacy. It also reviews new technology, medication delivery practices, sanitation issues, materials handling, and future trends.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	Not approved for IDCEC CEUs
	<u>AIA</u> Learning Units (LU)	2.0
	Program #	000220
	Provider #	J308
	HSW	Yes
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	Not approved for IFMA CFM/FMP Points

Healthcare Trends and Facility Issues

Format:	Presentation	
Description:	This course reviews the past development of healthcare facilities and current trends, and draws implications regarding what will happen to facilities in the future.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	4867
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	00H401
	Provider #	J308
	HSW	Yes
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.0

The Language of School Design – Design Patterns for 21st Century Schools

Format:	Presentation	
Description:	This course defines a new graphic vocabulary that synthesizes learning research with best practices in higher education planning and design.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	5040
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	LNGLRN
	Provider #	J308
	HSW	No
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.0

Lean Design in Healthcare Facilities

Format:	Presentation	
Description:	This course reviews current and future operational challenges facing healthcare facilities, with particular attention to lean manufacturing techniques and how they can be implemented.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	5009
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	H1LEAN
	Provider #	J308
	HSW	Yes
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.0

Learning – the New Paradigm for the Higher Education Market

Format:	Presentation	
Description:	This course provides highlights of what it takes to positively affect learning in college and university settings.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	5017
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	LEARN1
	Provider #	J308
	HSW	No
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.0

Organic Planning; How Nature Enhances Interior Environments

Format: Presentation

Description: This course explores the deep and abiding connection between humankind and the natural environment in supporting health and well being in commercial interiors.

CEU Values:	<u>IDCEC</u>	Continuing Education Units (CEU)	0.1
		Course #	7732
	<u>AIA</u>	Learning Units (LU)	1.0
		Program #	WPS001
		Provider #	J308
		HSW	No
	<u>IFMA</u>	CFM/FMP Maintenance Points (CFM/FMP)	1.0

Paradigm Shift – How Higher Education is Improving Learning

Format: Self-study

Description: This self-study explains the key difference between the Instruction Paradigm and the Learning Paradigm, identifies limitations faced by educational institutions, explores how today's students are changing, and identifies ways that campus construction or renovation can enhance student learning.

CEU Values:	<u>IDCEC</u>	Continuing Education Units (CEU)	0.1
		Course #	5142
	<u>AIA</u>	Learning Units (LU)	1.0
		Program #	SHIFT1
		Provider #	J308
		HSW	No
	<u>IFMA</u>	CFM/FMP Maintenance Points (CFM/FMP)	1.0

Link to Diagnostic Exercise: www.hmievents.com/CEU/ParadigmShift

**Please note, users must complete and pass the online diagnostic exercise to receive credit*

Phylogenetic Design; Lessons from Nature

Format: Presentation

Description: This course explores how arch that suggests how natural surroundings may speed recovery time in healthcare environments and improve creative task work.

CEU Values:	<u>IDCEC</u>	Continuing Education Units (CEU)	0.1
		Course #	4761
	<u>AIA</u>	Learning Units (LU)	1.0
		Program #	00P101
		Provider #	J308
		HSW	No
	<u>IFMA</u>	CFM/FMP Maintenance Points (CFM/FMP)	1.0

Space to Learn

Format: Presentation

Description: New concepts in teaching and learning are changing educational environments.

This course examines the nature of the academic changes that are redefining today's learning spaces.

CEU Values:	<u>IDCEC</u>	Continuing Education Units (CEU)	0.1
		Course #	4782
	<u>AIA</u>	Learning Units (LU)	1.0
		Program #	NEOLRN
		Provider #	J308
		HSW	No
	<u>IFMA</u>	CFM/FMP Maintenance Points (CFM/FMP)	1.0

Sustain

Herman Miller's Sustain CEU curriculum encompasses our expertise in environmental product design and green buildings, as well as topics related to business and personal sustainability.

It includes the following presentations and self-studies:

Arm Support for Computer Users – the Great Debate

Format:	Presentation	
Description:	This course presents a methodology to determine when arm support is necessary, and when it is not. The course also reviews the pros and cons of various types of arm support.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	5117
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	ARMSUP
	Provider #	J308
	HSW	No
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.0

Basic Anthropometry and Healthcare Workplace Design

Format:	Presentation	
Description:	This course teaches attendees how to recognize and apply anthropometric characteristics in the design of ergonomic solutions to ensure that proper support is being provided to workers.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	Not approved for IDCEC CEUs
	<u>AIA</u> Learning Units (LU)	1.5
	Program #	00H421
	Provider #	J308
	HSW Approval	Yes
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	Not approved for IFMA CFM/FMP Points

Design for the Environment

Format:	Presentation	
Description:	This course reviews Herman Miller's environmental story, including its Cradle-to-Cradle approach to new product development and relationship with the U.S. Green Building Council.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	Does not qualify for IDCEC CEUs
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	DFE413
	Provider #	J308
	HSW	No
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.0

Importance of Chair Designs That Support the Lower Back

Format:	Self-study	
Description:	This self-study describes the skeletal and soft-tissue structures that influence the mechanics of posture, explains the biomechanics of sitting and how it puts stress on the body, explores the three primary work postures and the impact each has on the body, and acknowledges the importance of providing pelvic support in a work chair.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	5115
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	BACK01
	Provider #	J308
	HSW	No
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.0

Link to diagnostic exercise: www.hmievents.com/CEU/ImportanceOfChairDesigns

**Please note, users must complete and pass the online diagnostic exercise to receive credit*

The Power of One

Format:	Presentation	
Description:	This course discusses sustainability, why environmental performance matters in architecture and design, and how A&D can improve clients' environmental performance.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	Not approved for IDCEC CEUs
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	POWER1
	Provider #	J308
	HSW	No
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	Not approved for IFMA CFM/FMP Points

Sustainability and Green Buildings

Format:	Presentation	
Description:	This course explores the process of creating and delivering changed workplace paradigms, with specific examples from Herman Miller's own Gold LEED Certified buildings.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	4596
	<u>AIA</u> Learning Units (LU)	2.0
	Program #	020041
	Provider #	J308
	HSW	No
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	Not approved for IFMA CFM/FMP Points

Tissue Perfusion: Getting Under Your Skin

Format:	Presentation	
Description:	This course explores the topic of tissue perfusion —introducing what it is, how it is measured and its importance to healthy people and those with disabilities.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	5323
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	TISSUE
	Provider #	J308
	HSW	Yes
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.0

Innovate

Innovation has been key to Herman Miller's success for more than half a century.

Our Innovate curriculum consists of the following CEU presentations and self-studies:

Context for Creativity and Innovation

Format:	Presentation	
Description:	This course explores how the physical environment can facilitate or inhibit behaviors linked to creative function and innovation. Current research on creativity is reviewed.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.2 w/ 1hr. workshop, 0.1 w/out 1hr. workshop
	Course #	4875
	<u>AIA</u> Learning Units (LU)	2.0 w/ 1hr. workshop, 1.0 w/out 1hr. workshop
	Program #	WPS002
	Provider #	J308
	HSW	No
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	2.0 w/ 1hr. workshop, 1.0 w/out 1hr. workshop

Innovation and Creativity: Something New or Just a Rearrangement?

Format:	Self-study	
Description:	This self-study explains the role of networks in innovation, describes the impacts of the physical environment on creativity, and describes the relationship of creativity and innovation on productivity.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	5140
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	INNOV1
	Provider #	J308
	HSW	No
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.0

Link to diagnostic exercise: www.hmievents.com/CEU/InnovationAndCreativity

**Please note, users must complete and pass the online diagnostic exercise to receive credit*

Noise, Acoustics and Speech Privacy in Healthcare Facilities

Format:	Presentation	
Description:	This course reviews the basics of sound and acoustics, and discusses the physiological and psychological impact of noise on both patients and caregivers in healthcare facilities along with the regulations and inherent conflicting goals. It concludes with a review of architectural solutions to acoustical problems and cites relevant research references.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	5074
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	SOUND1
	Provider #	J308
	HSW	Yes
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.0

Past + Present = Future

Format:	Presentation	
Description:	This course reviews historic industry events of the past century, their impact on current workplace trends, and potential clues to what the future holds.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	4709
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	PPF001
	Provider #	J308
	HSW	No
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.0

Sound Advice: Workplace Acoustics

Format:	Presentation	
Description:	This course identifies the complexities of sound management, explores the science of sound basics, and ultimately helps participants develop an understanding about how to reach sound management goals in the workplace.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	5251
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	SOUND2
	Provider #	J308
	HSW	No
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.0

Sound Practices: Noise Control in the Healthcare Environment

Format:	Self-study	
Description:	This self-study identifies sources of noise in the hospital environment, describes the effects of excess noise on patients and staff, and recommends design strategies that will reduce the negative effects of noise.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	5139
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	SOUND3
	Provider #	J308
	HSW	No
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.0

Link to diagnostic exercise: www.hmievents.com/CEU/SoundPractices

**Please note, users must complete and pass the online diagnostic exercise to receive credit*

Trendwatch

Format:	Presentation	
Description:	This course provides fresh information on new trends affecting how we work.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	5406
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	TRENDW
	Provider #	J308
	HSW	No
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.0

Zone Cabling

Format:	Presentation	
Description:	This course is intended to provide participants with a basic technical understanding of the benefits of a continuing trend for communications cabling in open office furniture environments.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	5280
	HSW	Welfare
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	ZONCAB
	Provider #	J308
	HSW	Yes
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.0

Reflect

Though we're always moving forward at Herman Miller, we respect the influence of the 20th century modern design masters.

Our Reflect CEU curriculum includes:

Alexander Girard

Format:	Presentation																					
Description:	This course explores the remarkable legacy of the extraordinary designer Alexander Girard.																					
CEU Values:	<table><tr><td><u>IDCEC</u></td><td>Continuing Education Units (CEU)</td><td>0.1</td></tr><tr><td></td><td>Course #</td><td>5124</td></tr><tr><td><u>AIA</u></td><td>Learning Units (LU)</td><td>1.0</td></tr><tr><td></td><td>Program #</td><td>GIRARD</td></tr><tr><td></td><td>Provider #</td><td>J308</td></tr><tr><td></td><td>HSW</td><td>No</td></tr><tr><td><u>IFMA</u></td><td>CFM/FMP Maintenance Points (CFM/FMP)</td><td>1.0</td></tr></table>	<u>IDCEC</u>	Continuing Education Units (CEU)	0.1		Course #	5124	<u>AIA</u>	Learning Units (LU)	1.0		Program #	GIRARD		Provider #	J308		HSW	No	<u>IFMA</u>	CFM/FMP Maintenance Points (CFM/FMP)	1.0
<u>IDCEC</u>	Continuing Education Units (CEU)	0.1																				
	Course #	5124																				
<u>AIA</u>	Learning Units (LU)	1.0																				
	Program #	GIRARD																				
	Provider #	J308																				
	HSW	No																				
<u>IFMA</u>	CFM/FMP Maintenance Points (CFM/FMP)	1.0																				

A Night With Nelson

Format:	Presentation																					
Description:	This course features prerecorded conversations with George Nelson, and celebrates his legacy of modern, humane design.																					
CEU Values:	<table><tr><td><u>IDCEC</u></td><td>Continuing Education Units (CEU)</td><td>0.1</td></tr><tr><td></td><td>Course #</td><td>5264</td></tr><tr><td><u>AIA</u></td><td>Learning Units (LU)</td><td>1.0</td></tr><tr><td></td><td>Program #</td><td>NELSON</td></tr><tr><td></td><td>Provider #</td><td>J308</td></tr><tr><td></td><td>HSW</td><td>No</td></tr><tr><td><u>IFMA</u></td><td>CFM/FMP Maintenance Points (CFM/FMP)</td><td>1.0</td></tr></table>	<u>IDCEC</u>	Continuing Education Units (CEU)	0.1		Course #	5264	<u>AIA</u>	Learning Units (LU)	1.0		Program #	NELSON		Provider #	J308		HSW	No	<u>IFMA</u>	CFM/FMP Maintenance Points (CFM/FMP)	1.0
<u>IDCEC</u>	Continuing Education Units (CEU)	0.1																				
	Course #	5264																				
<u>AIA</u>	Learning Units (LU)	1.0																				
	Program #	NELSON																				
	Provider #	J308																				
	HSW	No																				
<u>IFMA</u>	CFM/FMP Maintenance Points (CFM/FMP)	1.0																				

Eames on Film

Format:	Presentation																					
Description:	This course reviews the experimental film work of Charles and Ray Eames, which effectively documents their design philosophy and inspiring legacy.																					
CEU Values:	<table><tr><td><u>IDCEC</u></td><td>Continuing Education Units (CEU)</td><td>0.2</td></tr><tr><td></td><td>Course #</td><td>4697</td></tr><tr><td><u>AIA</u></td><td>Learning Units (LU)</td><td>2.0</td></tr><tr><td></td><td>Program #</td><td>00E001</td></tr><tr><td></td><td>Provider #</td><td>J308</td></tr><tr><td></td><td>HSW</td><td>No</td></tr><tr><td><u>IFMA</u></td><td>CFM/FMP Maintenance Points (CFM/FMP)</td><td>2.0</td></tr></table>	<u>IDCEC</u>	Continuing Education Units (CEU)	0.2		Course #	4697	<u>AIA</u>	Learning Units (LU)	2.0		Program #	00E001		Provider #	J308		HSW	No	<u>IFMA</u>	CFM/FMP Maintenance Points (CFM/FMP)	2.0
<u>IDCEC</u>	Continuing Education Units (CEU)	0.2																				
	Course #	4697																				
<u>AIA</u>	Learning Units (LU)	2.0																				
	Program #	00E001																				
	Provider #	J308																				
	HSW	No																				
<u>IFMA</u>	CFM/FMP Maintenance Points (CFM/FMP)	2.0																				

Cultivate

At Herman Miller, we believe in cultivating new ideas, new relationships, and new ways of working.

Our Cultivate curriculum consists of the following presentations and self-studies:

Attraction & Retention: Making the Workplace a Magnet

Format:	Presentation	
Description:	This course explores how businesses can deal successfully with the challenges of attraction and retention.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	5405
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	RETAIN
	Provider #	J308
	HSW	No
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.0

Embracing Boomers: How Workplace Design for Maturing Knowledge Workers Benefits Everyone

Format:	Self-study	
Description:	The baby boomer generation is staying healthier and more active—and working longer—than any generation before it. This trend is occurring just as many companies are realizing the value of employing maturing workers. This self study explores a concept, universal design, that helps an aging workforce contribute to its fullest.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	5138
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	BOOM01
	Provider #	J308
	HSW	No
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.0

Link to diagnostic exercise: www.hmievents.com/CEU/EmbracingBoomers

**Please note, users must complete and pass the online diagnostic exercise to receive credit*

Enhancing Workplace Services Through Technology

Format:	Presentation	
Description:	This interactive session will share how organizations can successfully use technology to eliminate many of the workday's typically more mundane tasks, while creating meaning for its age-diverse workforce.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	5197
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	TECHN1
	Provider #	J308
	HSW	No
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.0

Generations Changing the Workplace

Format:	Presentation	
Description:	This course was designed to help attendees foster an understanding of generational diversity relative to the workplace.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	5099
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	GENWRK
	Provider #	J308
	HSW	No
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.0

Third Places: The Social Side of Work

Format:	Self-study	
Description:	This self-study explores how recognizing and fostering the social side of work can help companies generate the kind of innovation they need to compete effectively.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	5141
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	3RDPLC
	Provider #	J308
	HSW	No
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.0

Link to diagnostic exercise: www.hmievents.com/CEU/ThirdPlaces

**Please note, users must complete and pass the online diagnostic exercise to receive credit*

Topography: Viewpoints from the World of Work

Format:	Presentation	
	<i>*This presentation is only delivered in West Michigan</i>	
Description:	This course explores the world of work from five points of view, culminating in a model for defining the design problem in specific workplaces.	
CEU Values:	<u>IDCEC</u> Continuing Education Units (CEU)	0.1
	Course #	5020
	<u>AIA</u> Learning Units (LU)	1.0
	Program #	WOWHMI
	Provider #	J308
	HSW	No
	<u>IFMA</u> CFM/FMP Maintenance Points (CFM/FMP)	1.0