



## Leather Quality Standards

We hope you enjoy the comfort, beauty, and luxurious feel of your Herman Miller leather furniture. To ensure a satisfying experience, we use only leather that meets the highest standards for quality and durability.

As with any leather product, there are a few special points to consider:

### Safe, Chrome-Free Technology

Herman Miller leather is steeped in the traditions of fine craftsmanship. We draw on these traditions and combine them with the latest advances in leather-making technology.

For example, traditional tanning processes use chromium. However, the disposal of waste chromium and leather scrap is an environmental concern, as well as a danger to human health. What's more, a sizable number of people are allergic to the chrome in leather; this is why Herman Miller uses only chrome-free tanning technology. Chrome-free leather is safe and environmentally friendly—and it has the same performance properties as traditional leather.

### Leather Ages Well

Over time, your leather furniture won't look the same as it does today. That's part of leather's unique appeal.

Leather ages beautifully, each product taking on its own patina (a deep, natural luster) as the leather ages.

### The Value of Caring

Herman Miller leather is extremely soft, supple, durable, and resistant. To keep it that way, it's important to care for your leather properly.

To maintain the quality of your Herman Miller textiles, please follow the cleaning procedures outlined here. The instructions for the care and maintenance of Herman Miller Products are provided to you as a service.

No warranty is implied since results may vary.

### Normal Cleaning

Vacuum or dust frequently with a clean, dry cloth.

If leather is soiled, it can be wiped with a soft, damp cloth using a lather of any mild soap with lukewarm water.

*Do not spot clean leather; clean the entire surface.*

*Wipe clean with a damp cloth and dry with a clean, soft cloth.*

### Spots and Spills

Wipe excess liquid immediately with a clean cloth or sponge; let the leather air dry.

If further cleaning is necessary, sponge the entire surface—seat, back, or chair arm—with lukewarm water.

Let the leather air dry; never use a hair dryer or other heat source to dry leather.

# Materials

## Stubborn Spots and Stains

Apply a mild, nonabrasive soap solution with a clean, wet sponge.

Rinse well and let air dry.

## Butter, Oil, or Grease

Wipe the leather with a clean, dry cloth and let the remainder of the oil dissipate into the leather.

*Do not apply water or try to wash a grease spot.*

*Do not use saddle soap, cleaning solvents, oils, furniture polishes, varnishes, abrasive cleaners, detergents, or ammonia on leather; they will ruin the finish, causing it to become sticky and cracked.*

*If the stain remains, contact a professional cleaner.*

## Large Areas

If large areas are soiled, contact a professional cleaning firm.

## Imperfect Beauty

With top-quality leather, perfection is not flawless. Herman Miller leather, like all premium leathers, has some subtle markings caused by the healed nicks and cuts that occur during the life of the animal. These natural markings give each Herman Miller leather furniture product unique beauty and character. The natural markings do not affect durability.

Some of the natural markings you may see on your leather are shown here. Herman Miller has strict standards for what markings are acceptable. Different levels of markings are allowed based on how visible the leather is on the product.



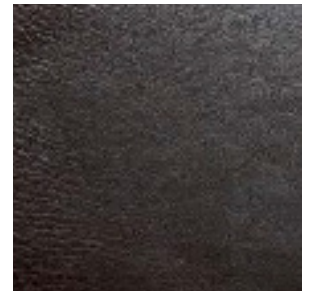
Veins



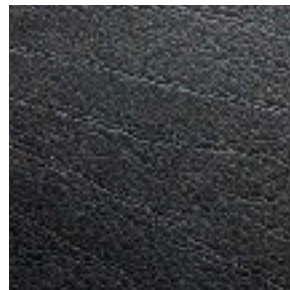
Healed scars



Warts




Manure burns



Neck wrinkles

June 2017

© 2017 Herman Miller, Inc., Zeeland, Michigan

©  HermanMiller are among the registered trademarks of Herman Miller, Inc.